

Someone who understands

After learning your child is deaf or hard of hearing you may have many questions. Our Parent Mentor Program helps families navigate this journey with confidence and connection.

Our trained Parent Mentors are available to meet with families in person, over the phone or on screen.

Families can connect with us in whatever way suits your family best:

Zoom or facetime

Email, text or phone call

In-person catch ups in the community, Early Intervention Centre Playgroups or family network events

It can be reassuring to speak with another parent, someone who has travelled a similar path and can provide unbiased information and support during this time.



Positive Futures

A Mum explains how she and her husband were feeling after their son's diagnosis:



When my second son was diagnosed with a profound bi-lateral hearing loss, it was such a confronting experience. When he was a month old, we spent hours in the hospital struggling to understand all the information being relayed by a string of specialists. Then we met our Parent Mentor, for the first time since the diagnosis, I thought this is someone who really knows how overwhelmed you can feel.

We appreciated how fortunate we were to have so much support and technology available, but it was so important to talk with a parent who could put it all into perspective, to help us feel much more positive about our son's future and to feel hope. Now, he is doing so well."

Connect with other families

Parent Mentors help you connect with other families who share similar experiences.

There is no cost to join, and all catch ups are fun, inclusive, family friendly activities. All families are welcome regardless of preferred communication methods or hearing devices.

We will introduce you to a supportive, welcoming and active network of families who have a child or children who are deaf or hard of hearing. Whether you are just starting out, or have many years experience, you are very welcome.

Join our community where parents and carers are supported, and children build connections and confidence.

Building Connections

A Mum who has accessed Deaf Children Australia's Parent Mentor Program explains how her family's journey changed after connecting with a Parent Mentor:

“ My son's hearing loss was identified at the Newborn Hearing Screening. We just kept plodding along from one specialist to the next, but there were some defining moments on our journey. For instance, when an audiologist organised a Parent Mentor to ring me.

Finally someone actually understood exactly what I'd been through. Importantly, speaking to another parent normalised everything for me. I felt connected and I had a sense of belonging. By talking to another parent, I got the gift of empowerment and strength - which every child needs from their parents.”

Would you like
to be connected
with a Parent Mentor?

To find out more please email:
parentmentors@deafchildren.org.au

Contact DCA:
info line: 1300 219 160
email: info@deafchildren.org.au

Children's Health Queensland
Hospital and Health Service



Children's Health Queensland Hospital and Health Service partners with Deaf Children Australia (DCA) to help Queensland babies with hearing loss and their families connect with DCA's Parent Mentor Program.

**PARENT
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PROGRAM**

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