



**FLEXIBLE, CUSTOMISABLE DELIVERY | SESSIONS AVAILABLE IN PERSON OR ONLINE | TAILORED TO YOUR TEAM, YOUR INDUSTRY & YOUR GOALS**

**DEAF  
AWARENESS  
TRAINING.**

# Confident, inclusive teams start with understanding.

Deaf Children Australia's **Deaf Awareness Training** helps your team build the confidence to engage with deaf and hard of hearing people respectfully and effectively – whether they're colleagues, customers, or clients.

## **Why Deaf Awareness matters**

**1 in 6 Australians experience hearing loss**

**Inclusive workplaces are more productive, engaged and welcoming**

**Understanding Deaf culture supports better communication, teamwork and service delivery**

Our interactive, facilitator-led sessions are tailored to your industry and team size.

### **What your team will learn:**

- ✓ An understanding of deafness and hearing loss
- ✓ Insights into Deaf culture and lived experiences
- ✓ Inclusive communication strategies
- ✓ Tips for accessible meetings, events and customer interactions
- ✓ How to create small workplace adjustments with big impact

### **This training is ideal for:**

- ✓ Corporate and government teams
- ✓ Frontline customer service staff
- ✓ HR and Diversity & Inclusion professionals
- ✓ Schools, healthcare workers and community organisations

### **Book your session**

We'd love to tailor a session for your organisation. Get in touch to discuss your needs and receive a custom proposal.  
email: [training@deafchildren.org.au](mailto:training@deafchildren.org.au)

### **About Deaf Children Australia**

As one of Australia's leading Deaf organisations, DCA brings over 150 years of experience supporting deaf and hard of hearing children, families and communities. Our training is informed by lived experience and delivered by Deaf facilitators where possible.

Go to [www.deafchildrenaustralia.org.au](http://www.deafchildrenaustralia.org.au) to find out more.

**Deaf  
Children  
Australia.**